



# WOO HAH! 2020 TERMS AND CONDITIONS

## **ABOUT YOUR TICKET AND WRISTBAND**

During the festival you're expected to carry a valid, undamaged ticket or wristband to WOO HAH! Festival 2020 and valid ID on you, both at the festival- and campsite. Tickets to the festival are non-refundable. First time entering the festival site, you're required to exchange your ticket for a wristband. This wristband will directly be placed on your wrist and must be visibly worn during the remainder of the festival. Wristbands are non-transferable and the owner of a wristband that is tampered with and/or cut, will be refused entry to the festival. If we detect irregular transactions, such as fake tickets, fraudulent behaviour considering wristbands or unauthorised access to the festival, we will deny entry to the festival and report you to the police.

Everyone is responsible for their own ticket and wristband. If you (accidentally) remove your wristband prior to the end of the festival, you're not allowed re-entry. WOO HAH! will not issue duplicates for lost or stolen tickets or wristbands so please handle them with care! If you do happen to damage your wristband, contact our staff at the entrance immediately, bringing the damaged wristband and original WOO HAH! ticket with you. Always cooperate with the organisation by showing your wristband whenever a member of the WOO HAH! staff or other competent authority requests to see it.

## **PRACTICAL INFORMATION**

The festival terrain will be accessible during the following times:

Friday: 18.30PM – 3AM

Saturday: 1:30PM – 3AM

Sunday: 1:30PM – 12:30AM

The campsite opens Friday at 10AM and closes at noon on Monday.

**NOTE:** booked accommodations such as Jungalows have to be vacated at 10AM on Monday.

At WOO HAH! Festival we use tokens to buy food and drinks. You can buy them using either cash or card at Token point of sales which can be found all over the festival- and campsite. Next to cash and card WOO HAH! Festival accepts the following type of creditcards at their ATM's/terminals.

- Pay Systems: Maestro, Mastercard, Visa & American Express
- Payfield (mini's): Maestro, Mastercard & Visa
- PIN-terminals: Maestro, Mastercard, Visa & American Express

Visa Electron is not accepted on any of the ATM's/terminals at WOO HAH! Festival.

## **AGE AND ALCOHOL RESTRICTIONS**

Kids under 16 years of age must be accompanied by a parent or guardian (18 or over) ticket holder at all times. If you're under 18 you're not allowed to bring, drink or buy alcohol. Visitors over 18 who pass on alcoholic drinks to minors are also in violation of the rules. In both cases your wristband will be cut and you will be denied entry to the festival.



## ***SAFETY***

While entering the festival you may be body/bag searched at the entrance. All of our visitors wish to enjoy our festival in all safety so if you refuse to cooperate in this, we will have to deny you entry to the festival terrain. If you're visibly under the influence of alcohol and/or drugs, your entry to the festival will also be denied. The Dutch Opium Law is enforced at the festival- and campsite of WOO HAH! Festival. Dealing in soft- and hard drugs is strictly illegal, as well as having hard drugs in your possession. Psychedelic substances are also not allowed onto the festival terrain.

Please think of your own safety and the safety of others. For this reason crowdsurfing is not allowed. Although the festival terrain has a lake and the water may look tempting on a hot day, swimming is prohibited. Smoking is only allowed in the open air, not in any of the buildings or tents on site.

## ***THINGS YOU ARE NOT ALLOWED TO BRING ONTO THE FESTIVAL TERRAIN***

**NOTE: Only small bags (max. A4 size) are allowed onto the festival terrain. Big bags or backpacks will be denied at the entrance. Of course this rule does not apply to the campsite.**

Drinks, (closed) cans, bottles, cups or food cannot be taken with you except for plastic bottles of max. 0.5L **without a cap** and/or one canned drink. Glass is forbidden at both the festival terrain and the campsite. Heavy medication, food or liquids that are needed because of an allergy or illness are only allowed onto the festival site with a medical certificate.

Open fire is prohibited at both the festival- and campsite. This also applies to garden torches and candles. Disposable barbecues are allowed if the weather permits it. Always follow the instructions of our personnel.

It is strictly forbidden to bring the following items onto the festival terrain:

Knives, guns and firearms, spray cans (including deodorant and perfume), fireworks, flares, N2O cartridges/whippets, skates, scooters, skateboards, bicycles, laser pointers, walkie-talkies, (permanent) markers, banners, cardboard or paper signs, flags or flagpoles, (folding) chairs, inflatable objects, drones or other unmanned aircrafts, umbrellas, parasols, selfie-sticks and other -in the opinion of WOO HAH! staff- dangerous or otherwise inconvenient items.

If you bring items to the festival site that are denied at the entrance, we will directly throw them away and not keep them safe for you until you exit the festival terrain. However, you are allowed to bring the items back to your car. Illegal items will however be seized and immediately reported and passed on to the police.

It is prohibited to hand out flyers or sell goods at or around the festival terrain, unless you have in advance obtained written permission from the organisation of WOO HAH! Graffiti and tags on the festival terrain and/or WOO HAH! property will be seen as damage to our property and persecuted that way. This includes removal from the festival site.

Find a friend to take care of your pets, because however lovely we find them, they are not allowed onto the festival- and campsite.

You are not allowed to bring professional photo- film and audio recording equipment onto the festival site. This includes cameras with interchangeable lenses and reflex cameras. Mobile phones or simple digital cameras for personal, non-commercial use are permitted. The organisation of WOO HAH! Festival has the final say in whether equipment is by our standards considered professional or not. Illegally obtained footage will be confiscated by the organisation.



## ***SECURITY AND PRIVACY***

We expect you to carry a valid ID on you at all times and cooperate when a member of staff asks to see it. The valid forms of identification we accept are: passport, ID-card and drivers licence.

It is mandatory to follow up instructions and directions from WOO HAH! staff, security, the fire brigade and other authorized personnel, for your own safety and the safety of others.

WOO HAH! reserves the right to deny a ticket-holder (further) entry to the festival and/or remove them from the festival site if they express disruptive behaviour and we deem removal necessary to maintain the peace and safety of the event. Antisocial behaviour will not be tolerated. We kindly ask you to respect your fellow visitors and the WOO HAH! crew, as well as the buildings and festival terrain. It's prohibited to climb on buildings, tents and other infrastructure – for your own safety and to protect our property. Your wristband will be cut in case of violation of these rules and you will be removed from the festival.

Clothing or accessories that represent an affiliation to a specific group or preference are generally allowed, as long as they can't be interpreted in a clearly hurtful or threatening way. WOO HAH! reserves the right to deny a ticket holder entry on these grounds.

Visitors attending the festival and shows do so at their own risk. Make sure you arrive at the tent stages in time if there's something you don't want to miss out on, because we keep an eye out for overcrowding and you may be denied access to one of the stages for this reason. The music can be loud and we recommend you to always wear earplugs whenever close to a stage. If you forgot or lost your earplugs, you can buy a set at the info stand. WOO HAH! is not liable for any hearing impairment contracted at the festival in case you decide not to wear earplugs.

During WOO HAH! we make videos and photos for our website, aftermovie, promotions and such. By buying a ticket and entering the festival terrain, you give us permission to use the footage we take for these purposes.

## ***CAMPSITE AND ACCOMMODATIONS***

**NOTE: to access the campsite you need a campsite ticket or combi ticket festival+campsite. With a regular festival ticket you will not be allowed onto the campsite, not even to visit friends who may be staying there.**

For more information on the campsite and accommodations such as lodges or jungalows, read [the Beekse Bergen terms & conditions](#)

Army tents and/or tents larger than these are not permitted. Partytents in all shapes and sizes are also NOT permitted.

It is permitted to bring 4,5 liters of drinks (total volume of light alcoholic and non-alcoholic drinks) per person with you onto the campsite. Strong alcoholic drinks (over 15%) are not allowed. Remember, even at the campsite glass bottles are not allowed, so make sure all your drinks are in unopened cans or plastic bottles. A fitting amount of food for the weekend is also allowed. Bring your food and drinks with you when you first enter the campsite and pick up your wristband. Once you have your wristband it is not permitted to leave the campsite to pick up more drinks from, for example, the parking lot or a shop.

At the campsite you will find a supermarket, store and a variety of foodtrucks where you can buy a delicious breakfast or midnight snack, so don't worry about going hungry or thirsty.



The following objects are strictly prohibited at the campsite:

Generators, aggregates, gas canisters, loudspeakers (small Bluetooth speakers are allowed), walkie talkies, disposable barbecues, glass, more than 4,5L. of drinks, inflammable or explosive materials, dry ice, hookahs/bongs, N2O cartridges/whippets, fireworks, flares, lamp oil, weapons, bicycles, laser pointers, drones and unmanned aircrafts and other dangerous objects.

Permitted at the campsite are hammers for tent pegs, deodorant, perfume (in glass), cutlery or a pocket knife.

The campsite opens Friday at 10AM and closes at 12PM on Monday. You are expected to have left the premises by then, so make sure to set the alarm on time. From 10AM onwards we will start waking you up.

**NOTE:** booked accommodations such as jungalows have to be vacated at 10AM on Monday.

There are a limited amount of lockers available at the campsite, but we highly recommend to leave valuables at home. The organisation of WOO HAH! is not responsible for any lost or damaged possessions.

**Violation of the terms and conditions will lead to removal from the festival without restitution of the ticket.**